RESPONSEWARE - FAQs

Where can I download ResponseWare Apps?
Download and install the ResponseWare Application from the Apple application store or the Android Play Store.

Note: If you have problems joining a class session, you can also join it via your smartphone or tablet browser(s). The browser URL is https://responseware.turningtechnologies.com/responseware

How can I join a session?
You can use the following links to join or leave a session.

Note: We recommend that you connect your mobile device to the UTRGV wireless network rather than connecting to your cell phone carrier data plan.

Note: It's recommended to keep your device awake while RW is in use. The RW app may logout if the device goes to sleep or screen saver. Within the RW app, you can select the menu, then Settings, then Keep Device Awake

Android user link covers:

- Logging into a ResponseWare Session
- Leaving a ResponseWare Session
- Returning to the Presentation
- Messaging
- Viewing Information

iOS User link covers:

- Logging into a ResponseWare Session
- Leaving a ResponseWare Session
- Returning to the Presentation
- Messaging
- Viewing Information

How can I respond to polling questions?
Your instructors might give different types of polling questions. The following links cover how you respond all question types.

Android User link covers:

- Responding to Multiple Choice Polling Questions
- Responding to Short Answer, Numeric or Essay Questions
- Responding to Multiple Response Questions
- Responding to Moment to Moment Questions

iOS User link covers:

- Responding to Multiple Choice Polling Questions
- Responding to Short Answer, Numeric or Essay Questions
- Responding to Multiple Response Questions
- Responding to Moment to Moment Questions