HOW TO CONNECT YOUR EXISTING TURNING ACCOUNT TO BLACKBOARD

You have created a Turning Account and registered your Clicker Device ID and Turning License Code. You will use the following steps to have your Turning Account connected to Blackboard:

1. Log into Blackboard.
2. Select the course you will be using clicker.
3. Locate and click the "**Turning Account Registration - Cloud**" link.
4. Enter your UTRGV email address and click "**Sign In**".
5. The Turning Account Dashboard is displayed. You should see 3 green checkmarks in your Turning Account Dashboard.
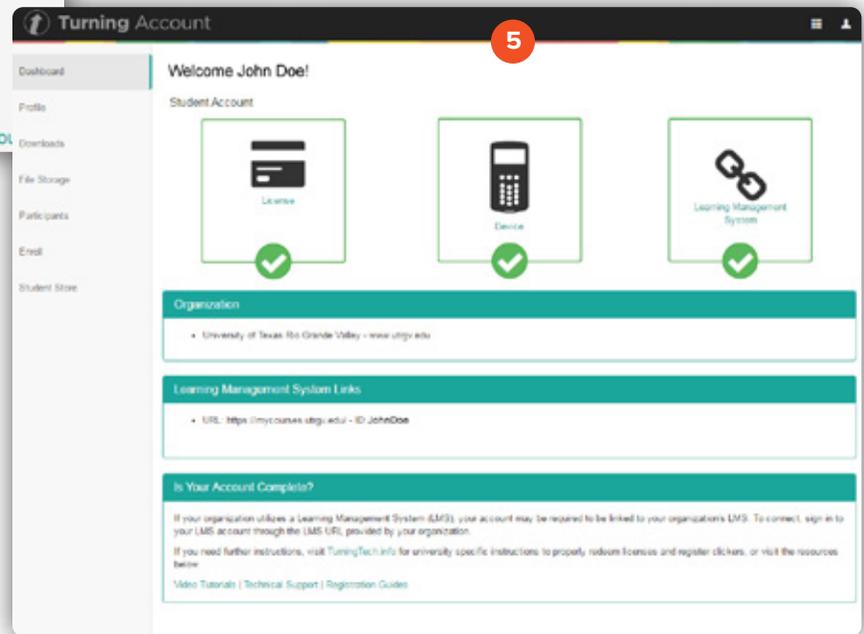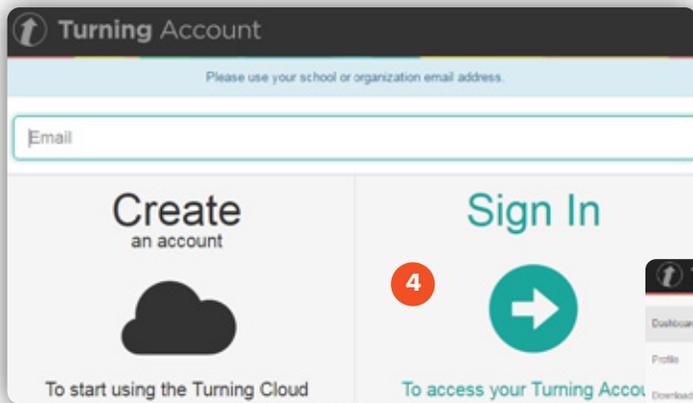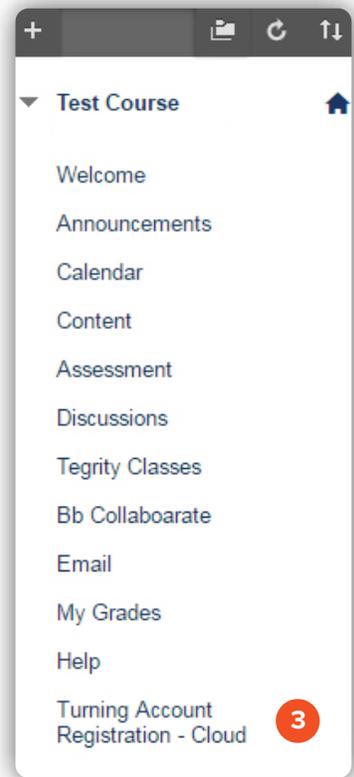
Note: If you do not see 3 green checkmarks on the Turning Account Dashboard, it is possible you missed a step.

Please review the table shown below with possible issues and solutions.

ISSUE	WHY	SOLUTION
No check in License	You did not redeem a license code. This is required for all Turning Accounts.	Select Profile from the left menu and click Manage License to add a license.
No check in Device	You did not register your Clicker Device ID.	Select Profile from the left menu and click Manage Response Devices to add a Device.
No check in LMS	You did not create your Turning Account through your Blackboard.	Log out of your Turning Account and navigate to your Blackboard course and select Turning Account Registration - Cloud.