

# CLICKERS - FAQs

## **Does my clicker have an on/off button?**

No, your clicker is always on and able to accept answers. If the screen is blank, the clicker is in sleep mode. There is no need to press anything to wake it up – simply enter your answer.

## **How do I change the channel?**

Press the 'Channel' button on the bottom left, type in the channel number, and press the 'Channel' button again.

## **How do I respond to true/false or multiple-choice questions?**

Press the button associated with your answer. Again, the clicker may appear off because the screen is blank. Do not press the 'Channel' button – if the LED light is flashing green and red, the clicker is not in the correct mode to accept an answer. Wait for the light to go off before submitting an answer.

## **Can I change my answer after I've submitted one?**

Yes, as long as polling remains open, you can submit a new answer. Whatever answer is submitted last before polling closes will be accepted.

## **How do I know my response has been submitted?**

You will see the response that you pressed on the screen and the LED light will glow solid green.

## **What does it mean if I see a zero with a slash through it on my screen?**

Either you are responding to a question incorrectly or polling is not open.

## **My instructor tells me my answers are not being recorded/I am getting zeros in the grade book but know that I have been responding to questions.**

Confirm that you are correctly responding to questions as shown above in other FAQs. If you are responding correctly and your answers are still not being recorded, make sure that your current clicker is registered and that the Device ID matches what is in your instructor's participant list. To confirm this, you will need to talk to your instructor.

## **The LCD screen on my clicker shows nothing when I press any button.**

Either the batteries are dead and need to be replaced or your clicker has malfunctioned and you will need to reset it. To reset your clicker, simply take the batteries out of the back of the clicker and replace them.

## **What type of batteries do I need for my clicker?**

For the RF-LCD clicker, the battery is CR2032 Coin Type Lithium. For the QT2 clicker, the battery is Triple AAA battery which can be purchased from the UTRGV bookstore or any local store.

## **Can I share my clicker with a classmate or anyone else?**

No. Your clicker has been registered in your Turning account.

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