### The University of Texas Rio Grande Valley

Accounts Receivable Department of Financial Services/Comptroller

## AR WorkCenter Navigation - Queries

Organizer(s): David Guerra, Training Coordinator

Updated: 10/05/2018

### Objective

#### How To Properly Review Content & Extract Queried Data AR WorkCenter in PeopleSoft 9.2 Accounts Receivable Module by Explanation, Demonstration, & Practical Application

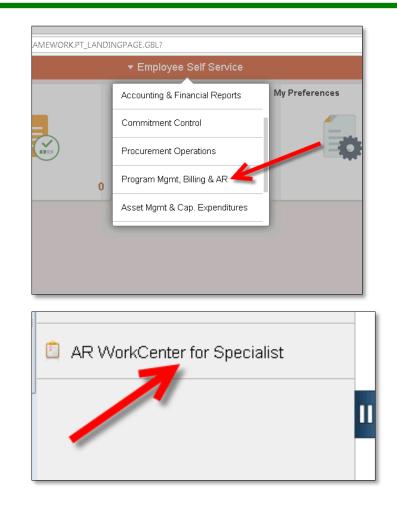
### Navigate

 FLUID NAVIGATION: Employee Self Service > Program Mgmt Billing & AR

Receivables (tile)

AR WorkCenter for Specialist (far left side)

-or you can (next page)

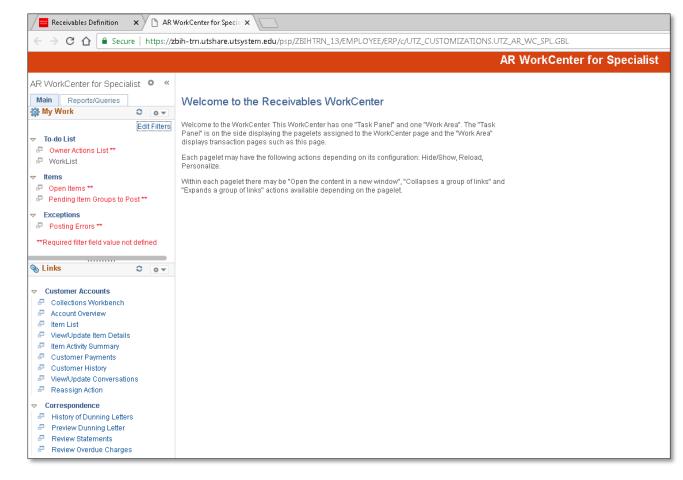


### Navigate

 NAVBAR: Navigator > Financials > Accounts Receivable > AR WorkCenter for Specialist

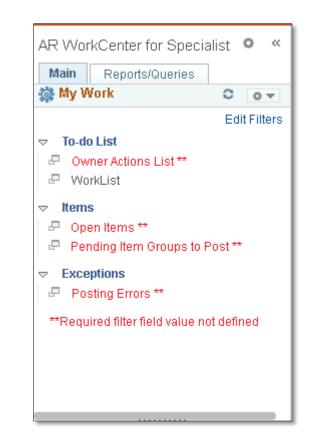


#### • a NEW browser tab will open: "AR WorkCenter for Specialist"



### SECTION 1 of 3

- My Work
  - Shows Events Needing Attention
    - To-do List
    - Items
    - Exceptions
  - Action Items in red are NOT linkable and will require you to change screens to address the notifications.
  - You will have MORE or LESS depending on your actions and results of those actions



### SECTION 2 of 3

- Links
  - Most Commonly used AR Links There may be more or less depending on user roles and responsibilities.
    - Customer Accounts
    - Correspondence
  - Results by clicking on links will appear in the "Work Area"

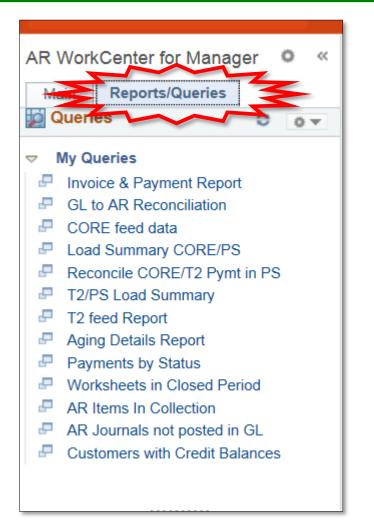
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	Customer Accounts		
ľ.,	Collections Workbench		
	Account Overview		
æ	View/Update Item Details	6	
æ		-	
æ	Customer Payments		
	Customer History		
	View/Update Conversation	ons	
	Reassign Action		
▽ (	Correspondence		
- 🗗	History of Dunning Letter	rs	
æ	Preview Dunning Letter		
e.	Review Statements		
P	Review Overdue Charge	s	

### SECTION 3 of 3

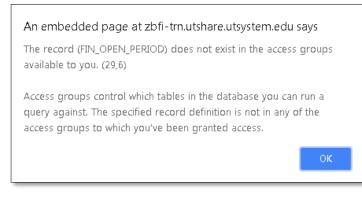
- Work Area
  - Processing of Data, Query Results, other activities & actions take place in the Work Area

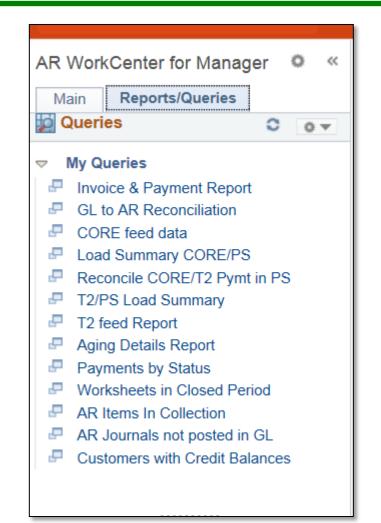


#### • Click on the **Reports/Queries** tab

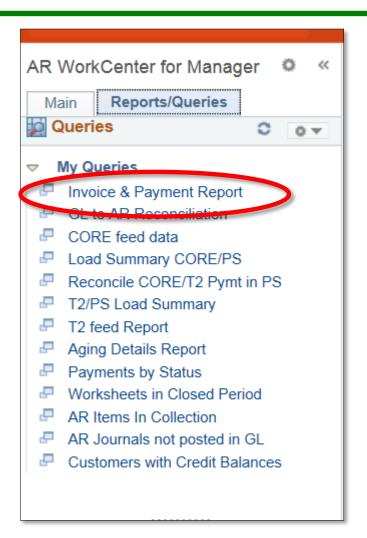


- My Queries
  - Various Queries exist
    - DEPENDING on Role & Responsibility
    - Some links will allow you access
    - Some links will not allow you access





- My Queries
- Click on the link:
   Invoice & Payment Report
- Information populates in the "Work Area"



#### • INVOICE & PAYMENT REPORT

# is the PeopleSoft 9.2 equivalent of the monthly **Oracle Receivable Invoice Report**

UTZ_GM_ITEM_ACTIVITY_AR - UTZ_GM_ITEM_ACTIVITY_AR	
Business Unit	
Invoice Start Date	
Invoice End Date	
Fund Code Start	
Fund Code End	
Dept Id Start	
Dept Id End	
Cost Centre Start	
Cost Centre End	
Project Start	
Project End	
Item ID	
View Results	
Business       Account Manager(of Ost Centry)       Invoice/Entry Type       Item ID(Invoice Number)       Item ID(Invoice Number)       Invoice Posted       Invoice Date       Invoice ID       Invoice Posted       Invoice Date       Invoice Posted Date       Invoice Pos	action Department Cost Center Project Invoice Status

### Data Entry

#### • Enter

- Business Unit: UTRNS
- Invoice Start Date: 01/02/2023
- Invoice End Date: 01/31/2023
- Fund Code: %
- Dept ID: %
- FOR TRAINING PURPOSES
  - Leave Remaining Fields Blank

#### • Click on the View Results button

#### UTZ\_GM\_ITEM\_ACTIVITY\_AR - Invoice & Payment Report

*Business Unit UTRN	S 🔍
*Invoice Start Date 01/02/	2023 31
*Invoice End Date 01/31/	2023 🛐
Fund Code (%) %	
Dept Id (%) %	
Cost Centre Start	Q
Cost Centre End	Q
Project Start	Q
Project End	Q
Item ID (%)	
View Results	

### NOTE

- HOMEWORK
  - Come back to this Query and populate as many of the remaining fields that you can.
  - Remember: The more content you add in the entry fields the more specific and drilled down your results will be.

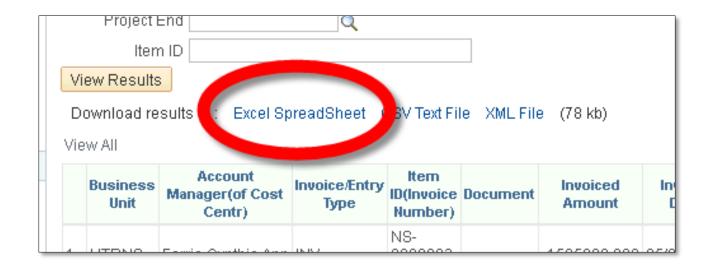
### Back To The Results

#### • All results for the specified Start and End Dates appear.

Viev	/iew All													First	1-76 0									
	Business Unit	Account Manager(of Cost Centr)	Invoice/Entry Type	ltem ID(Invoice D Number)	Document	Invoiced Amount	Invoice Date	Invoice Posted Date	Deposit ID	Payment ID	Check #	Payment Amount	Payment/Receipt Date	Payment/Receipt Posted Date	Item Balance	Customer ID	Customer Name	Created by(Billing Secialist)	Account	Fund	Function	Department	Cost Center	Projec
1	UTRNS	Farris,Cynthia Ann	INV	NS- 0000002- INV		-1595000.000	05/07/2018	05/07/2018				0.000			0.000	NSP293104	Doctors Hospital at Renaissance	Mariana Guerra, Manager	42306	3100	999	300110	36000401	
2	UTRNS		INV	NS- 0000002- INV		1595000.000	05/07/2018	05/07/2018				0.000			1595000.000	NSP293104	Doctors Hospital at Renaissance		11680	3100				
3	UTRNS	Mendoza,Jose E	INV	NS- 0000003- INV		-1000000.000	05/07/2018	05/07/2018				0.000			0.000	NSP007558	City of Edinburg	Mariana Guerra, Manager	42209	3100	999	300110	31000077	
1	UTRNS		INV	NS- 0000003- INV		1000000.000	05/07/2018	05/07/2018				0.000			1000000.000	NSP007558	City UI Ediphura	Mariana Guerra, Manager	11680	3100				
5	UTRNS	Rodriguez- Nieto,Juan A	INV	NS- 0000004- INV		-5000.000	05/07/2018	05/07/2018				0.000			0.000	NSP00002	Rio Grande Regional Heepital	UTRGV Conversion - Non Grants	42306	3100	999	420450	31000211	
ô	UTRNS		INV	NS- 0000004- INV		5000.000	05/07/2018	05/07/2018				0.000			0.000		Rio Grande Regional Hospital	UTRGV Conversion - Non Grants	11680	3100				

### The Results

- Export/Download to EXCEL SPREADSHEET
  - Click on the Excel SpreadSheet link



### Exporting the Results

- Depending on your browser the Excel SpreadSheet document is now downloaded.
  - See lower left corner of Chrome Browser.
  - Click on the downloaded .XLSX file



### The SpreadSheet

• Microsoft Excel will start and the SpreadSheet will load

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7 UTRNS	NAME 3			INV		NS-000004-IN	V			-5000			5/7/2
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### The SpreadSheet Content

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3 Doctors Hospital at Renaissance	Mariana Guerra, Manager	42306	3100 999	9 3	00110	36000401	Open
4 Doctors Hospital at Renaissance	Mariana Guerra, Manager	11680	3100				Open
5 City of Edinburg	Mariana Guerra, Manager	42209	3100 999	9 3	00110	31000077	Open
5 City of Edinburg	Mariana Guerra, Manager	11680	3100				Open
7 Rio Grande Regional Hospital	UTRGV Conversion - Non Grants	42306	3100 999	9 4	20450	31000211	Closed
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3 City of Edinburg	Mariana Guerra, Manager	11680	3200				Closed
4 City of Edinburg	Mariana Guerra, Manager	11680	3200				Closed
5 Rio Grande Regional Hospital	UTRGV Conversion - Non Grants	42306	4100 999	9 1	02000	41000013	Open
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7 Rio Bank	Mariana Guerra, Manager	45100	5500 999	9 4	10505	55000550	Closed
8 Rio Bank	Mariana Guerra, Manager	11680	5500				Closed
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0 Rio Grande Regional Hospital	UTRGV Conversion - Non Grants	42306	3100 999	9 1	04030	31000001	Open
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4 Rio Grande Regional Hospital	UTRGV Conversion - Non Grants	11680	3100				Closed
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### The SpreadSheet Content

- You can save, print, or email the SpreadSheet.
- This query can be run at any time.

### THIS PROCESS IS NOW COMPLETE

### Contact us at:

• Email Accounts Receivable at AccountsReceivable@utrgv.edu

# The University of Texas Rio Grande Valley

Accounts Receivable